

## BASIC INFORMATION

**Q: What is the difference between private and semi-private lessons?**

A: Private lessons are a 1:1 ratio (one swimmer and one instructor). Semi-private lessons are a 2:1 ratio (two swimmers and one instructor). The participants must pre-arrange semi-private lessons. One swimmer will register through the website for the agreed-upon timeslot, and that participant will indicate their partner's information when confirming registration. The Aquatics Department will contact the second swimmer to verify their registration and confirm the semi-private lesson to all parties. All participants in the group must be close to the same ability level to keep lessons fluent and help all participants improve together.

**Q: To participate in swim lessons, do you have to be an MJCCA member?**

A: You must have either an MJCCA or swim lesson membership. The MJCCA Summer Membership does count towards this membership requirement. The swim lesson membership is \$140 per 3-month period and is separate from the cost of swim lessons.

**Q: What's the difference between swim lessons and the swim team?**

A: Swim lessons are the most individualized instruction option, as our lesson plans can be personalized to each swimmer. In these class types, no minimum swimming skill is necessary.

Swim Team is instruction in a team setting and is geared toward more experienced swimmers.

Swimmers must be able to swim a full pool length (down and back) independently without assistance to join the team.

**Q: How old does my child need to be to take swim lessons?**

A: Children typically begin individual lessons when they are 12 months old.

**Q: Can adults take private swim lessons?**

A: Of course! We welcome adults who want to improve their swimming ability, from basic water safety to perfecting stroke technique. Regular swim lesson fees and policies apply.

**Q: Can I pick my instructor?**

A: Yes, depending on their availability. Instructors and available day and time slots are viewable on the MJCCA website.

**Q: Do I have to be in the water during my child's swim lesson?**

A: Instructors handle all supervision and instruction during scheduled lessons; parents are welcome to stay and observe if they choose but do not need to be in the water.

## **PRICING**

**Q: How much do the lessons cost?**

A: Private lessons are \$45 per lesson. Semi-private lessons are \$34 per lesson per swimmer. Both lesson types are run on a semester basis during the fall and spring and two five-week sessions during the summer. The number of lessons included varies depending on the instructor's availability, and on any holidays the MJCCA may be closed.

**Q: How is that price point determined?**

A: Our experienced, certified instructors, our excellent facilities (such as our heated indoor pool), and other administrative costs are factored together to determine the cost per lesson for each lesson type. This price point gets you a consistent instructor with a regular schedule who formulates a personalized lesson plan for your swimmer. In addition, our top-notch instructors will provide productive communication, form bonds with swimmers, and establish the trust needed to have a successful swim lesson.

## **SCHEDULING**

**Q: When are swim lessons available?**

A: Swim lessons are available during the school year Monday-Friday and Sunday from 10:00 am to 6:00 pm, subject to instructor availability. During the summer, swim lesson availability hours will be extended. All days and times available per instructor will be viewable on the MJCCA website.

**Q: How does the scheduling of swim lessons work?**

A: All available swim lesson days and times will be viewable on our website.

**Q: How soon can I start swim lessons?**

A: Each swim lesson session will have a fixed end date that is viewable on our website. Each semester varies on the number of lessons but typically runs 10-16 dates, followed by a two-week reschedule period. If there are more than two reschedules for a set of 10 lessons, then your account will be credited for those remaining lessons.

**Q: How many lessons does my child need to learn how to swim?**

A: Many factors go into teaching a child to swim. Age, body awareness, and attention span are all factors that go into how quickly a swimmer can master skills. For example, an 8-year-old will improve more in 10 lessons than an 8-month-old. Instruction during lessons is specialized to your swimmer to promote swim skill acquisition.

**Q: How many lessons per week does my child need to participate in?**

A: This varies depending on the abilities and willingness of the swimmer. We typically recommend 1-2 lessons per week.

**Q: What if I need to cancel a swim lesson?**

A: You must give 24-hour notice for any cancellation to not be charged for that lesson. Notices received within 24 hours before the lesson or lack of notice of an absence will result in being charged for the lesson. Exceptions may be made on a case-by-case basis. Please cancel your swim lesson on your Pike 13 app, giving the instructor as much notice as possible.

**Q: How do I renew my swim lesson package?**

A: Currently enrolled participants will have a 1-week period where they can renew for their current swim lesson timeslot. After that week, the timeslot will become available to the community. Reminders will be sent out to current participants throughout this renewal period.

**Q: What happens if my instructor needs to reschedule?**

A: If your instructor needs to reschedule, they are required to give you 24-hour notice, typically via email. Any instructor who canceled lessons will also cancel their lessons through Pike 13, resulting in a push notification and an email regarding any cancellations. This lesson will be added to the reschedule options on your two-week period. We strive to have any known conflicts accounted for during registration.

**Q: Can siblings take swim lessons together in a group?**

A: We are happy to instruct siblings in the same session if they are at a similar ability level.

**Q: What happens if I'm part of a semi-private lesson and one participant cancels?**

A: If a swimmer in your lesson cancels with 24-hour notice, the rest of the swimmers will have the option of skipping the lesson or arranging for a private or semi-private session during that time. If a swimmer cancels with less than 24-hour notice, all other group members may attend their lesson at the same billed rate; the swimmer that cancels will be billed per our cancellation policy.

**Q: Can I schedule my child for a swim lesson longer than 30 minutes?**

A: You may schedule your child for lessons in 30-minute increments. For example, if you want (10) 1-hour lessons, you would be charged for (20) 30-minute lessons.

**Q: How do swim lessons work if my child is currently attending The Weinstein School/Club J/School's Out Camp?**

A: All swim lessons are now available for transportation.

## **INSTRUCTION**

**Q: How can I communicate with my instructor?**

A: You will be able to communicate with your instructor through the Pike 13 app and via email.

**Q: What does my child learn during their swim lessons?**

A: We follow the Learn to Swim program pioneered by the American Red Cross. This method is then adapted to your swimmer's current skill level, progression goals, and any special accommodations you might need. We always start with establishing the basics of water safety, including floating and kicking to the side. Your instructor will then work with your swimmer on learning the four basic swim strokes and other lap swimming techniques at their own pace.

**Q: What updates can I expect from my child's instructor?**

A: Progress reporting will be available in our Spring 2023 semester.

## **SUMMER SWIM LESSONS**

**Q: How do I schedule swim lessons for my child that attends any of the MJCCA camps located at the Zaban Park Dunwoody campus?** (Camp Marie Benator preschool camp or MJCCA Day Camps)

A: Registration is the same as other times during the year, except swim lesson sessions will be in 5-week increments instead of the longer Fall and Spring semesters.

**Q: My child is taking swim lessons during the year, and I want them to continue during the summer; what changes can I expect?**

A: The next session of swim lessons will be available and viewable on the MJCCA website.