

BASIC INFORMATION

Q: What is the difference between private and semi-private lessons?

A: Private lessons are a 1:1 ratio (one swimmer and one instructor). Semi-private lessons are a 2:1 ratio (two swimmers and one instructor). Semi-private lessons must be pre-arranged by the participants. One swimmer will register through the website for the agreed upon timeslot, and that participant will indicate their partner's information when confirming registration. The aquatics department will then reach out to the second swimmer to confirm their registration and then will confirm the semi-private lesson to all parties. All participants in the group must be close to the same ability level to keep lessons fluent and help all participants improve together. Note: If you're doing a semi-private lesson and participate in any of these activities, both swimmers will need to come from the same program or classroom; i.e., both swimmers would need to be in the same Club J group or the same Weinstein School classroom.

Q: Do you have to be an MJCCA member to participate in swim lessons?

A: You must have either a JCC membership or a swim lesson membership. The summer JCC membership does count towards this membership requirement. The swim lesson membership is \$140 per 3-month period and is separate from the cost of swim lessons.

Q: What's the difference between swim lessons, swim classes, and the swim team?

A: Swim lessons are the most individualized instruction option, as our lesson plans can be personalized to each swimmer. Swim classes are a small group lesson (3-5 swimmers in each class). In both of these class types, no minimum swimming skill is necessary.

Swim Team is instruction in a team setting and is geared toward more experienced swimmers. Swimmers must be able to swim a full pool length (down and back) independently without assistance to join the team.

Q: How old does my child need to be to take swim lessons?

A: Children as young as 8 months can participate in our Mommy, Daddy and Me swim class. Children typically begin individual lessons when they are 12 months old.

Q: Can adults take private swim lessons?

A: Of course! We welcome adults who want to improve their swimming ability, from basic water safety to perfecting stroke technique. Regular swim lesson fees and policies apply.

Q: Can I pick my own instructor?

A: Yes, depending on their availability. Instructors and their available day and time slots are viewable on the MJCCA website.

Q: Do I have to be in the water during my child's swim lesson?

A: Instructors handle all supervision and instruction during scheduled lessons; parents are welcome to stay and observe if they so choose but do not need to be in the water.

PRICING

Q: How much do the lessons cost?

A: Private lessons are \$37 per lesson, or \$314 for a set of 10 lessons (\$56 savings for purchasing a package of 10). Semi-private lessons are \$26 per lesson per swimmer, or \$244 for a set of 10 lessons (\$16 savings for purchasing a package of 10).

Q: How is that price point determined?

A: Our experienced, certified instructors, our excellent facilities (such as our heated, indoor pool), and other administrative costs are factored together to determine the cost per lesson for each lesson type. This price point gets you a consistent instructor with a regular schedule, who formulates a personalized lesson plan for your swimmer. Our top-notch instructors will provide productive communication, form bonds with swimmers, and establish the trust needed to have a successful swim lesson.

SCHEDULING

Q: When are swim lessons available?

A: Swim lessons are available during the school year Monday-Friday and Sunday from 10:00 am to 6:00 pm, subject to instructor availability. During the summer, swim lesson availability hours will be extended. All days and times that are available per instructor will be viewable on the MJCCA website.

Q: How does the scheduling of swim lessons work?

A: All swim lesson day and times that are available will be viewable on our website.

Q: How soon can I start swim lessons?

A: Each swim lesson session will have a fixed and end date that is viewable on our website. Each session is a 10-week period followed by a two week reschedule period. If there are more than two reschedules for a set of 10 lessons, then your account will be credited for those remaining lessons.

Q: How many lessons does my child need to learn how to swim?

A: There are many factors that go into teaching a child to swim. Age, body awareness, and attention span are all factors that go into how quickly a swimmer can master skills. For example, an 8-year-old is going to improve more in 10 lessons than an 8-month-old. Instruction during lessons is specialized to your swimmer to promote swim skill acquisition.

Q: How many lessons per week does my child need to participate in?

A: Currently, we are allowing participants to swim once per week due to limited availability and high demand.

Q: What if I need to cancel a swim lesson?

A: You must give 24-hour notice for any cancellation to not be charged for that lesson. Notices received within the 24-hour period before the lesson, or lack of notice of an absence, will result in being charged for the lesson. Exceptions may be made on a case-by-case basis. Please contact your instructor and email Jenni.Beebe@atlantajcc.org as soon as possible before a missed lesson.

Q: How do I renew my swim lesson package?

A: Currently enrolled participants will have a 1-week period where they can renew for their current swim lesson timeslot. After that week, the timeslot will become available to the community. Reminders will be sent out to current participants throughout this renewal period.

Q: What happens if my instructor needs to reschedule?

A: If your instructor needs to reschedule, they are required to give you 24 hours notice, typically via email. This lesson will be added to the reschedule options on your two-week period. We strive to have any known conflicts accounted for during registration.

Q: Can siblings take swim lessons together in a group?

A: We are happy to instruct siblings in the same session if they are at a similar ability level.

Q: What happens if I'm part of a semi-private lesson, and one participant cancels?

A: If a swimmer in your lesson cancels with 24 hours notice, the rest of the swimmers will have the option of skipping the lesson or arranging for a separate private or semi-private session during that same timeslot. If a swimmer cancels with less than 24 hours notice, all other group members may attend their lesson at their same billed rate; the swimmer that cancelled will be billed per our cancellation policy.

Q: Can I schedule my child for a swim lesson longer than 30 minutes?

A: You may schedule your child for lessons in 30-minute increments. For example, if you want 10 1-hour lessons, you would be charged for twenty 30-minute lessons.

Q: How do swim lessons work if my child is currently attending The Weinstein School/Club J/School's Out Camp?

A: If your swimmer is in one of the above programs, you will need to make sure to register for a timeslot that indicates *Transport Avail*. Only these timeslots have a transportation option available. At registration you will also need to indicate your child's room number or if they are in Club J so transportation arrangements can be made.

If you're doing a semi-private lesson and participate in any of these activities, both swimmers will need to come from the same program or classroom; i.e., both swimmers would need to be in the same Club J group or the same Weinstein School classroom.

INSTRUCTION

Q: How can I communicate with my instructor?

A: You will receive your instructor's contact information upon registration. Email is the preferred and recommended method of communication

Q: What does my child learn during their swim lessons?

A: We follow the Learn to Swim program, pioneered by the American Red Cross. This method is then adapted to your swimmer's current skill level, any progression goals you may have, and any special accommodations that you might need. We always start with establishing the basics of water safety, including floating and kicking to the side. Your instructor will then work with your swimmer on learning the four basic swim strokes and other lap swimming techniques at their own pace.

Q: What updates can I expect from my child's instructor?

A: We are currently revamping our progress reports and those will be available as soon as possible.

SUMMER SWIM LESSONS

Q: How do I schedule swim lessons for my child that attends any of the MJCCA camps located at the Zaban Park Dunwoody campus? (Camp Marie Benator preschool camp or MJCCA Day Camps)

A: Registration is the same as other times during the year except swim lesson sessions will be in 5-week increments instead of 10-week increments.

Q: My child is taking swim lessons during the year and I want them to continue during the summer; what changes can I expect?

A: The next session of swim lessons will be available and viewable on the MJCCA website.