



Private Swim Lesson Policies

Registration and Payment: A completed and signed registration form with full payment must be received before the start of lessons. Payment plans are available upon request.

Refunds and Credits: We do not issue refunds for private swim lessons. Swim lessons may be put on hold, but must be used within six months from the date of purchase. Credits placed on your MJCCA account are available upon request.

Cancellation Policy (Private Lessons): Clients are allowed one (1) cancellation made at least 24 hours or more in advance.

Cancellation Policy (Semi-Private & Private Group Lessons): All registered participants must be present at the lesson. Each participant is allowed one (1) cancellation with at least 24 hours or more advance notice. If less than 24 hours' notice is given, all other participants will be taught and the participant canceling the lesson may not receive a make-up lesson. **Participants have the option of purchasing a private/semi private lesson if the other participants are absent or if the individual could not attend the lesson. In this case the group lesson will be made up.

Instructor Cancellations or Pool Closures: If an instructor cancels a lesson, the swim lesson will be made up. If a lesson is canceled due to inclement weather or other unforeseen circumstances, the lesson will be made up.

Swim Lesson Cards: Your swim instructor will provide you with a swim lesson card at the first lesson. This card will provide you with the instructor's contact information. Your instructor has a swim lesson card and is ultimately responsible for keeping track of the lessons.

Swim Attire: Female participants should wear a one-piece bathing suit. Male participants may wear bathing trunks or jammers. Swim caps and goggles are encouraged. Don't forget a towel.

Swim Diapers: All children under the age of 4 years must wear a disposable swim diaper, a reusable swim diaper and a bathing suit. This is regardless if they are potty trained or not. Additional children over the age of 4 years who are not full potty trained, but adhere to the above swim lesson policy.

Children: It is an MJCCA policy that children under the age of 12 must be accompanied to their lesson by an adult. Lessons are a half-hour long, so we ask that a parent/guardian does not leave the building. Thank you for your support of the MJCCA swim lesson program. We hope you have a wonderful experience!